

Job Description

Job Title:	Education and Prevention Worker
Responsible To:	Gambling Service Senior
Based:	South & West Wales / Hybrid
Salary:	£29,181
Contract End:	Fixed Contract - 31 st March 2026

Role Purpose

To be a member of the Ara Early Intervention & Community Team for the Gambling Service. To deliver a service aimed at promoting greater understanding of gambling issues amongst young people. To provide young people with the information required to make educated decisions around gambling activities and the impacts gambling can have, as well as where to get help and support if needed. To up skill professionals to be able to educate and talk to young people about gambling related harm.

Specific duties

- Run gambling awareness workshops for professionals and young people from a variety of agencies to deliver gambling education based on best practice guidelines.
- Develop with the involvement of the Service Senior, opportunities to train youth professionals in gambling awareness and raise awareness of the project amongst key agencies and stakeholders.
- Promote Ara's offer of support by establishing connections and relationships with relevant stakeholders and groups.
- Manage your own diary, schedule, plan and deliver sessions for Young People and Professionals in line with the contact aims. The role will allow you to work from home as-well as Ara's office in Tonypanydy; but you must be willing to travel to cover our geographical area in South Wales.
- Maintain accurate records and provide statistical information required to assist delivery and evaluation of Ara's work.
- Develop your own knowledge and practice by: (1) undertaking training as required and agreed with your line manager; (2) meeting regularly with your line manager for supervision and support; (3) participating in staff and team meetings throughout Ara as required.
- Support Ara's development work in South Wales, working collaboratively with other staff across the region to increase the knowledge of Ara Recovery for all and all its services. On occasion you will be asked to support Ara's community engagement work, which would involve attending networking events and supporting with raising awareness where applicable.

Other Activities

- In consultation with the Gambling Services Delivery Manager, to fully adhere to all aspects of Ara's Child Protection Policy and Safeguarding, in relation to all advice, support, interventions and services.

- Following the necessary training, carry out brief interventions and provide information to those who may be experiencing gambling related harm.
- To present as an appropriate role model to Ara volunteers & clients, and to maintain professional boundaries in the workplace at all times.
- Represent Ara in a way that is consistent with its philosophy and always work within Ara's agreed policies and procedures.
- Observe at all times Ara's Equal Opportunities, Confidentiality, Data Protection, Inclusion and Diversity and Health and Safety at Work policies
- Undertake other duties and responsibilities in keeping with the nature of this post as may be required from time to time.

Skills, Experience & Knowledge

- Experience of providing support to young people
- Experience of working with young people on specific projects
- Experience of multi-disciplinary and inter-agency liaison
- Group work experience
- Ability to deliver an empathic and challenging approach to service users
- Implementation of equal opportunities policies
- Understanding of child protection and safeguarding.
- Ability to design and deliver gambling awareness education and prevention programmes
- Experience of partnership working and inter-agency liaison
- Professional boundaries in place
- Ability to work effectively in a team
- Organisation and time management skills
- Open to personal and professional development
- Full driving licence with access to a car for work purposes
- Excellent communication skills, clear written style, concise report writing and a methodical approach to work.
- High level of literacy and numeracy and the ability to produce succinct reports and costed proposals
- Good knowledge of health and safety, safeguarding and data protection policies
- Good IT literacy, and an appreciation of the contribution data makes to clear reporting

Personal qualities

- Confidence to work with autonomy and minimal supervision to deliver tangible results
- Self-motivated and able to work under pressure
- Friendly, approachable, helpful, patient and passionate about supporting people
- Demonstrates trust, openness and respect in dealings with people, treating everyone with compassion and kindness promoting equality and diversity
- A good communicator who listens, is able to express themselves clearly and encourage Service Users to strive for a healthier life
- A positive individual with a 'can do', results driven approach and attitude
- The ability to prioritise tasks and work under pressure
- Flexible and adaptable to changing workloads
- Professional boundaries in place
- A commitment to Ara's overall aims and objectives with an ability to present Ara in a way that is consistent with its philosophy
- Embodies the Ara values of being aspiring, brave, competent & determined.

Aspiring - Brave - Competent - Determined